

Employment Opportunity

Member Service Representative

Earl Grey Branch



Looking for more than just a job? Join a team where your work matters — where you'll build real relationships, grow your career, and help shape the future of your community, one member at a time. Radius Credit Union is seeking a Full-Time Member Service Representative (MSR) to be based in our Earl Grey Branch.

You'll thrive in this role if you:

- Love helping people and providing friendly, practical financial advice
- Enjoy solving problems and creating positive member experiences
- Take pride in accuracy, organization, and keeping things running smoothly
- Work well independently and as part of a supportive team
- Are confident identifying member needs and referring to a specialist when needed
- Are eager to learn, grow and adapt in a fast-paced environment

What you bring to the team:

We're looking for someone who's motivated, friendly, and ready to jump in. While experience or education in the financial industry is an asset, it's not required — we're happy to train the right person.

You should also have:

- Excellent communication and interpersonal skills
- A dependable, organized approach to your work
- Solid time management and the ability to adapt in a fast-paced setting
- Comfort with computers and a willingness to learn new systems
- A desire to grow your career while making a positive impact in your community

What's in it for you?

- **Competitive compensation** structure — plus Variable Incentive Pay
- **Amazing Benefits** — including 7% matched pension, health, dental and other short & long-term benefits
- **Career Development** — we support your goals with training and opportunities
- **Work-Life balance** — enjoy paid vacation, sick days and family leave
- **A place to grow together** — belong to a team that supports each other & their community

About our Credit Union:

Radius Credit Union is a rural based community focused credit union with eight (8) branches, assets over \$600 million and nearly 60 employees serving 5900 members. **Radius Credit Union builds relationships by providing financial solutions and supporting its communities.** Employee engagement is valued and there are many opportunities for growth for career-minded individuals. Our organization has branches in Avonlea, Ceylon, Earl Grey, Ogema, Pangman, Radville, Tribune and Torquay.

About the Community:

Located approximately 70km north of Regina, the village of Earl Grey is a small farming community with several local amenities and activities to keep you busy year-round. The community boasts a ballpark, curling rink, skating rink, community hall, library, and several local businesses. The community of Southey, just 10 minutes to the east, provides many of the required services such as a K to 12 school, shopping, Health Center, RCMP, groceries and gas station.

If you are interested in becoming part of our team please submit your resume, in confidence, on or before September 12, 2025, via email, or mail to:

Radius Credit Union

Box 339

Ogema, SK S0C1Y0

Attn: Michelle Leonard, HR & Marketing Coordinator

michelle.leonard@radiuscu.com

We appreciate the interest of all applicants; however, only those under consideration will be contacted. This posting will remain open until the vacancy is filled.