

# Employment Opportunity

## Member Service Representative

Ceylon Branch



### ***Are you looking for a career that offers endless personal potential and makes a difference in the community?***

Look no further! Radius Credit Union (RCU) is expanding our team, and we want someone who is driven, passionate and looking to build a better world. Radius Credit Union is seeking a Full-Time Member Service Representative (MSR) to be based in our Ceylon Branch.

Reporting to the MSR Supervisor the role of the MSR:

- Provides financial advice that looks out for the members' best interests
- Completes transactions while providing outstanding member service
- Helps prevent and solve banking problems for members
- Refers members to specialized staff when necessary
- MSRs support branch functions and assist in administrative duties as required

### **Qualifications:**

Experience and education in the financial industry is an asset, however we are willing to train the right candidate. Ideal qualities include attention to detail, strong organizational and time management skills, and the ability to work individually and as a member of a team. The successful candidate must have excellent communication and interpersonal skills and working knowledge of various computer programs.

### **The Incentives:**

- Competitive compensation plan, including Variable Incentive Pay
- Comprehensive benefits package, plus a 7% matched pension
- Career Development & Advancement Opportunities
- Work/Life balance with paid vacation, sick leave and family leave

### **About our Credit Union:**

Radius Credit Union is a rural based community focused credit union with eight (8) branches, assets over \$600 million and nearly 60 employees serving 5900 members. **Radius Credit Union builds relationships by providing financial solutions and supporting its communities.** Employee engagement is valued and there are many opportunities for growth for career-minded individuals. Our organization has branches in Avonlea, Ceylon, Earl Grey, Ogema, Pangman, Radville, Tribune and Torquay.

### **About the Community:**

Located in southern Saskatchewan the village of Ceylon is only 50 kms from the Canada/US border surrounded by mixed farming and ranching as well as some oil and gas production. The town of Radville, just 20 kms east of Ceylon provides many required services such as a K to 12 school, shopping, medical clinic and hospital, RCMP, groceries and gas stations. The Ceylon Regional Park is approximately 20 acres of quiet, natural environment adjacent to the Ceylon reservoir. Ceylon Regional Park is great for small or large functions and offers a boat launch and docking sites.

**If you are interested in becoming part of our team please submit your resume, in confidence, on or before April 11, 2025, via email, or mail to:**

### **Radius Credit Union**

Box 339

Ogema, SK S0C1Y0

Attn: Michelle Leonard, HR & Marketing Coordinator

[michelle.leonard@radiuscu.com](mailto:michelle.leonard@radiuscu.com)

*We appreciate the interest of all applicants; however, only those under consideration will be contacted. This posting will remain open until the vacancy is filled.*