Employment Opportunity

Member Service Representative

2 positions available – Avonlea Branch



Are you looking for a career that offers endless personal potential and makes a difference in the community?

Look no further! Radius Credit Union (RCU) is expanding our team, and we want someone who is driven, passionate and looking to build a better world. Radius Credit Union is seeking candidates for two positions to be based in our Avonlea Branch.

- Member Service Representative (MSR): Full Time, Permanent
- Member Service Representative (MSR): Full Time, Temporary Term (guaranteed until August 2026)

Reporting to the MSR Supervisor the role of the MSR:

- Provides financial advice that looks out for the members' best interests
- Completes transactions while providing outstanding member service
- Helps prevent and solve banking problems for members
- Refers members to specialized staff when necessary
- MSRs support branch functions and assist in administrative duties as required

Qualifications:

Experience and education in the financial industry is an asset, however we are willing to train the right candidate. Ideal qualities include attention to detail, strong organizational and time management skills, and the ability to work individually and as a member of a team. The successful candidate must have excellent communication and interpersonal skills and working knowledge of various computer programs.

The Incentives:

- Competitive compensation plan, including Variable Incentive Pay
- Comprehensive benefits package, plus a 7% matched pension
- Career Development & Advancement Opportunities
- Work/Life balance with paid vacation, sick leave and family leave

About our Credit Union:

Radius Credit Union is a rural based community focused credit union with eight (8) branches, assets over \$600 million and nearly 60 employees serving 5900 members. **Radius Credit Union builds relationships by providing financial solutions and supporting its communities.** Employee engagement is valued and there are many opportunities for growth for career-minded individuals. Our organization has branches in Avonlea, Ceylon, Earl Grey, Ogema, Pangman, Radville, Tribune and Torquay.

About the Community:

Located in southern Saskatchewan, the charming community of Avonlea is a quick 45-minute drive from Regina or Moose Jaw. A thriving village, Avonlea has a strong local business core, a variety of indoor and outdoor recreational facilities, a K-12 School, grocery store and more. Avonlea features many easy to access local and nearby attractions including the Long Creek Golf & Country Club, Dunnet Regional Park, Claybank Brick Plant National Historic Site, the dirt hills, badlands and much more.

If you are interested in becoming part of our team please submit your resume, in confidence, on or before February 17, 2025, via email, or mail to:

Radius Credit Union Box 339 Ogema, SK SOC1YO Attn: Michelle Leonard, HR & Marketing Coordinator <u>michelle.leonard@radiuscu.com</u>

We appreciate the interest of all applicants; however, only those under consideration will be contacted. This posting will remain open until the vacancy is filled.