

# Employment Opportunity

## Member Service Representative

Full Time – Torquay Branch



### ***Are you looking for a career that offers endless personal potential and makes a difference in the community?***

Look no further! Radius Credit Union (RCU) is expanding our team, and we want someone who is driven, passionate and looking to build a better world. Radius Credit Union is seeking a Full Time Member Service Representative (MSR) to be based in our Torquay Branch.

Reporting to the Business Development Manager the role of the MSR:

- Provides financial advice that looks out for the members' best interest
- Complete transactions while providing outstanding member service
- Help prevent and solve banking problems for members
- Refer members to specialized staff when necessary
- MSRs support branch functions and assist in administrative duties as required

### **Qualifications:**

Experience and education in the financial industry is an asset, however we are willing to train the right candidate. Ideal qualities include attention to detail, strong organizational and time management skills, and the ability to work individually and as a member of a team. The successful candidate must have excellent communication and interpersonal skills and working knowledge of various computer programs.

### **The Incentives:**

- Competitive compensation plan, including Variable Incentive Pay
- Comprehensive benefits package, plus a 7% matched pension
- Career Development & Advancement Opportunities
- Work/Life balance with paid vacation, sick leave and family leave

### **About our Credit Union:**

Radius Credit Union is a rural based community focused credit union with eight (8) branches, assets over \$600 million and nearly 60 employees serving 5800 members. **Radius Credit Union builds relationships by providing financial solutions and supporting its communities.** Employee engagement is valued and there are many opportunities for growth for career minded individuals. Our organization has branches in Avonlea, Ceylon, Earl Grey, Ogema, Pangman, Radville, Tribune and Torquay.

### **About the Community:**

Torquay is a small community of just over 250 residents, located a short 25-minute drive from the city of Estevan. The community offers a public library, playschool program, community club, post office and a hockey arena which is a hub of activity all winter long. Local students are bussed to the nearby communities of Estevan or Oungre for schooling. Torquay is conveniently located just a short drive from Rafferty Dam for fishing and boating, in close proximity to two regional parks including Oungre Park for camping and swimming and Mainprize park which boasts a beautiful 18-hole golf course, as well as all the "city" amenities in Estevan.

**If you are interested in becoming part of our team please submit your resume, in confidence, on or before December 13, 2024, via email, or mail to:**

### **Radius Credit Union**

Box 339

Ogema, SK S0C1Y0

Attn: Michelle Leonard, HR & Marketing Coordinator

[michelle.leonard@radiuscu.com](mailto:michelle.leonard@radiuscu.com)

*We appreciate the interest of all applicants; however, only those under consideration will be contacted. This posting will remain open until the vacancy is filled.*