

# Employment Opportunity

## Member Service Representative

Full Time – Earl Grey Branch



### ***Are you looking for a career that offers endless personal potential and makes a difference in the community?***

Look no further! Radius Credit Union (RCU) is expanding our team, and we want someone who is driven, passionate and looking to build a better world. Radius Credit Union is seeking a Full Time Member Service Representative (MSR) to be based in our Earl Grey Branch.

Reporting to the Business Development Manager the role of the MSR:

- Provides financial advice that looks out for the members' best interest
- Complete transactions while providing outstanding member service
- Help prevent and solve banking problems for members
- Refer members to specialized staff when necessary
- MSRs support branch functions and assist in administrative duties as required

### **Qualifications:**

Experience and education in the financial industry is an asset, however we are willing to train the right candidate. Ideal qualities include attention to detail, strong organizational and time management skills, and the ability to work individually and as a member of a team. The successful candidate must have excellent communication and interpersonal skills and working knowledge of various computer programs.

### **The Incentives:**

- Competitive compensation plan, including Variable Incentive Pay
- Comprehensive benefits package, plus a 7% matched pension
- Career Development & Advancement Opportunities
- Work/Life balance with paid vacation, sick leave and family leave

### **About our Credit Union:**

Radius Credit Union is a rural based community focused credit union with eight (8) branches, assets over \$600 million and nearly 60 employees serving 5700 members. **Radius Credit Union builds relationships by providing financial solutions and supporting its communities.** Employee engagement is valued and there are many opportunities for growth for career minded individuals. Our organization has branches in Avonlea, Ceylon, Earl Grey, Ogema, Pangman, Radville, Tribune and Torquay.

### **About the Community:**

Located approximately 70km north of Regina, the village of Earl Grey is a small farming community with several local amenities and activities to keep you busy year-round. The community boasts a ballpark, curling rink, skating rink, community hall, library, and several local businesses. The community of Southey, just 10 minutes to the east, provides many of the required services such as a K to 12 school, shopping, Health Center, RCMP, groceries and gas station.

**If you are interested in becoming part of our team please submit your resume, in confidence, on or before April 1, 2024, via email, or mail to:**

### **Radius Credit Union**

Box 339

Ogema, SK S0C1Y0

Attn: Michelle Leonard, HR & Marketing Coordinator

[michelle.leonard@radiuscu.com](mailto:michelle.leonard@radiuscu.com)

*We appreciate the interest of all applicants; however, only those under consideration will be contacted. This posting will remain open until the vacancy is filled.*