Employment Opportunity

Member Service Representative

Part Time – Earl Grey Branch



Are you looking for a career that offers endless personal potential and makes a difference in the community? Look no further! Radius Credit Union (RCU) is expanding our team, and we want someone who is driven, passionate and looking to build a better world. Radius Credit Union is seeking a Part-Time Member Service Representative (MSR) to be based in our Earl Grey Branch. This position will be guaranteed a minimum of **15** hours (2 days) per week, with the opportunity for additional hours scheduled as needed.

Reporting to the Business Development Manager, the role of the MSR:

- Provides financial advice that looks out for the members' best interest
- Complete transactions while providing outstanding member service
- Help prevent and solve banking problems for members
- Refer members to specialized staff when necessary.
- MSRs support branch functions and assist in administrative duties as required.

Qualifications:

Experience and education in the financial industry is an asset, however we are willing to train the right candidate. Ideal qualities include: MSR experience and knowledge in the financial industry, strong organizational and time management skills, and the ability to work individually and as a member of a team. The successful candidate must have excellent communication and interpersonal skills and working knowledge of various computer programs.

The Credit Union/Organization:

Radius Credit Union is a rural based community focused credit union with eight (8) branches, assets over \$600 million and nearly 60 employees serving 5700 members. **Radius Credit Union builds relationships by providing financial solutions and supporting its communities.** Employee engagement is valued and there are many opportunities for growth for career minded individuals. Our organization has branches in Avonlea, Ceylon, Earl Grey, Ogema, Pangman, Radville, Tribune and Torquay.

The Community:

Located approximately 70km north of Regina, the village of Earl Grey is a small farming community with several local amenities and activities to keep you busy year-round. The community boasts a ballpark, curling rink, skating rink, community hall, library, and several local businesses. The community of Southey, just 10 minutes to the east, provides many of the required services such as a K to 12 school, shopping, Health Center, RCMP, groceries and gas station.

If you are interested in becoming part of our team please submit your resume, in confidence, on or before August 11, 2023, via email, or mail to:

Radius Credit Union Box 339 Ogema, SK SOC1YO Attn: Michelle Leonard, HR & Marketing Coordinator <u>michelle.leonard@radiuscu.com</u>

We appreciate the interest of all applicants; however only those under consideration will be contacted.